

[Know Before you Go](#)[Call](#)[Email](#)[Text](#)

GroupCollect has partnered with On Call International to provide travelers with On Call Travel Assistance. On Call International assists 24/7 with critical medical or safety emergencies. They also help resolve non-critical day-to-day travel problems when you are traveling.

PRE-DEPARTURE RESOURCES



Global Risk Intelligence Portal

Login with Group ID: 100177GRIP22



On Call Initial Letters



Watch Orientation Video

HOW TO USE ON CALL TRAVEL ASSISTANCE WHILE TRAVELING

If you or a traveler are on a tour and have an emergency contact our **24/7 Global Response Center** for assistance.

You will be connected directly with an Assistance Coordinator ready to assist you with the inquiry or problem.

Travel Assistance including emergency medical transportation and medical assistance services:

- These services are not reimbursable. On Call MUST coordinate and arrange in order for eligible services to be covered.
- If a traveler is hospitalized in a facility inadequate to treat their condition, On Call will coordinate and arrange for their evacuation to the nearest appropriate facility.
- If a traveler is in need assistance with any health, travel or safety related problem, contact On Call regardless of how big or small the problem may seem.

Click or scan the button below to view the On Call Initial Letters. If viewing from a mobile device, you will be prompted to save them to your home screen.



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24/7 GLOBAL RESPONSE CENTER

Call from anywhere in the world:

+1 978-651-1218

Call toll-free US / Canada:

1-888-699-0413

24/7 Live Chat:

www.oncallinternational.com/chat

Email:

mail@oncallinternational.com

Text Only:

+1 844-302-5131

Other helpful resources*:



*GroupCollect is not affiliated with any of the government agencies referenced above

*For those of you who are traveling, we hope you
have a safe and healthy trip!*

<https://www.oncallinternational.com/about/privacy>